

“Tourism Management (DIT)” Quality Policy

The quality policy of the Undergraduate Study Program (USP) “Tourism Management (DIT)” is in accordance with the Quality Policy of the Hellenic Open University and is expressed in statement form, to be made public and implemented with the participation of all interested parties. It aims to achieve special, annual quality objectives, correlated with the quality assurance of Study Programs offered by the H.O.U. School of Social Sciences (SSS), to which the DIT USP belongs. To implement this policy, the Institution, among others, undertakes to implement procedures to assure the competence, quality, and adequacy of the School’s resources, the suitability of the structure and organization of the USP, the adequacy of the teaching staff’s qualifications, and the quality of the School support services and their staffing with qualified administrative staff. Furthermore, the Institution undertakes to carry out yearly assessments of the newly founded UPS in collaboration with the OMEA and the Program Director with the Institution’s Quality Assurance Unit.

In particular, the UPS “Tourism Management (DIT)” is committed to cooperating with the H.O.U. School of Social Sciences (SSS) in order to implement quality assurance procedures that demonstrate:

- The suitability and structure of the Study Program organization,
- The achievement of learning outcomes and acquisition of skills, in accordance with the European and National Qualifications Framework for Higher Education,
- The promotion of the quality and effectiveness of teaching work,
- The qualifications of the teaching staff,
- The promotion of the quality and quantity of the School’s faculty members’ research work,
- The connection of teaching with research,
- The level of demand in the job market for the skills students acquire,
- The quality of support services, such as administrative services, library access, and student services,
- The performance of an annual review and internal audit of the quality assurance system of the UPS, in addition to the cooperation of the OMEA with the Program Director and the Institution’s Quality Assurance Unit.

The Tourism Management (DIT) UPS functions on the basis of the regulations that govern the UPS that belong to the H.O.U. School of Social Sciences (SSS) and, furthermore, is committed to taking into consideration the Quality Objectives of the Institution and the School regarding the Tourism Management (DIT) UPS, with the goal of documenting and implementing structural, preemptive actions in the process of constant evaluation and improvement of its function.

In particular, the Tourism Management (DIT) UPS must ensure:

- That students are provided with the theoretical and practical knowledge that will ensure their preparation for a career in the tourism industry.
- That students are provided with knowledge and skills, through remote learning, in “Tourism Management”, thus preparing researchers who will be successful in their career in the tourism industry.
- The promotion of Tourism as a both field of knowledge, and a practical field.
- The shaping of Tourism executives with sound theoretical and practical knowledge.
- The coverage of the needs of the tourism industry job market, as well as the promotion and development of research in the field of Tourism.

The quality policy is available online at the website of the DIT UPS:
<https://www.eap.gr/education/undergraduate/tourism-administration>