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Athanassios Mihiotis is Professor at the School of Social Sciences of the Hellenic Open University (HOU) and Director of the MBA Programme. He is Director of the Management & Public Administration Laboratory of the Social Sciences School and served as Dean of the Faculty from 2016 to 2022. He graduated from the National Technical University of Athens (NTUA), Greece, where he completed his studies in Industrial Management. He holds a Ph.D. degree from the NTUA, Greece. Dr. Mihiotis has more than 20 years of teaching experience in higher education (at both undergraduate and postgraduate level). His research interests lie in the area of Services Management. He is the editor of the *International Journal of Decision Sciences, Risk and Management* and also a reviewer for a number of international journals. His previous experience includes working as a Planning and Logistics Director for multinational and domestic companies and he has also been involved in Project Teams in the Greek Public Sector.

Publications (selected)

- (2021) Integrating blockchain with Enterprise Resource Planning systems: benefits and challenges. 25th Pan-Hellenic Conference on Informatics- PCI2021 [with Dasaklis T., Voutsinas T.]
- (2021) An Empirical Study of Customers' Perceptions of Corporate Social Responsibility: Evidence from Greece, in the book *Business Intelligence and Modelling. Unified Approach with Simulation and Strategic Modelling in Entrepreneurship*, published by Springer, Part V, pp. 299-307 [with Koumpiadi S., Tsoulfas G.]
- (2020) The Relationship between Emotional Intelligence and Leadership in Business Management of Greek Pharmaceutical Companies. *Journal of Economics and Business*, Vol.3, No.2, pp.556-568 [with Kasapi Z.].
- (2018) Studying from Home? Do Private and Public benefits go side by side? *Modern Economy*, Vol.9, No.8, pp.1423-1438 [with Agiomirgianakis G. Bertsatos G., Tsounis N., Makantasi F.]
- (2017) Coaching and the Greek Market. *International Journal of Business Performance Management*, V.18, N.2, pp.175-195 [with Argirou N.]
- (2016) A Methodology for Analyzing Shipyards' Supply Chains and Optimizing Supplier Selection. *Benchmarking: an International Journal*, V.23, N.2, 443-455 [with Vlachakis N.; Pappis C.; Lagoudis I.]
- (2016) Coaching: From Challenge to Opportunity. *Journal of Management Development*, V.35, N.4, pp.448-463 [with Argirou N.]
- (2015) Crisis Management for secondary education: A survey of secondary education directors in Greece. *International Journal of Educational Management*, V.29, N.1, pp.18-43 [with Savelidis S.; Koutsoukis N.-S.]

- (2014) A Review of Knowledge Management Theory and Future Directions. *Knowledge and Process Management*, V.21, N.1, pp.29-41 [with Tzortzaki A.]
 - (2012) A three dimensional knowledge management framework for hospitality and tourism. *Foresight*, Vol. 14, N.3, pp.242–259 [with Tzortzaki A.]
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