

## **Quality Policy of the Undergraduate Programme of Studies “Computer Science”**

Version: v.3

Approval date: 24/02/2026

Meeting number of the competent approving body: 15th/24-02-2026, Assembly of the School of Science and Technology (SST)

The quality policy of the Undergraduate Programme of Studies “Computer Science” (hereinafter “the Programme”) is fully aligned with the Institution’s quality policy and the Standards and Guidelines for Quality Assurance (ESG) of the European Higher Education Area (EHEA). It is formulated as an official public statement of commitment to continuous improvement, academic excellence, and accountability. It is publicized and implemented with the active participation of all stakeholders.

This Policy expresses the Programme’s commitment to the ongoing assurance and promotion of quality at all levels of operation. Within the framework of the School of Science and Technology (SST) of the Hellenic Open University (HOU), the Programme designs and implements processes that ensure the quality of the educational process, strengthen continuous improvement, and support the enhancement of its educational and scholarly mission.

The Programme commits to working closely with the SST and the HOU to implement clear and well-documented quality procedures that ensure:

- Provision of high-level Higher Education (level 6) in the field of Computer Science, via distance-teaching methods.
- High-level laboratory training, both distance and in-person.
- A student-centred learning approach, tailored to the needs of adult and working students.
- Achievement of learning outcomes and qualifications in accordance with the European and National Qualifications Frameworks for Higher Education.
- Strengthening of ties with the labour market and with the Programme’s graduates.
- Transparency and consistency in the Programme’s governance and in the operation of its Thematic Units.
- Suitability of the Programme’s structure and organisation.
- High quality and effectiveness of teaching.
- Suitability of the teaching staff’s qualifications.
- Promotion of the quality and quantity of the research output of the Programme’s academic community.
- Linking of teaching with research.

- Demand for the graduates' qualifications in the labour market.
- Technical and scientific soundness and the use of modern digital technologies in innovative distance-education methodologies.
- Quality of the Institution's support services.
- Systematic collection, analysis, and utilisation of quantitative and qualitative data (quality indicators) for evidence-based improvement decisions.
- Regular review and update of the Programme of Studies based on academic and social developments.

The Programme of Studies operates in accordance with the institutional framework governing the SST's Programmes at the Hellenic Open University. It is committed to systematically and in a well-documented manner taking into account the observations and improvement proposals of the competent evaluation committees, as well as of any other statutory body or delegated person with relevant competence, which examine the Programme's effectiveness and overall operation. In this context, the Programme documents the actions implemented for its evaluation and continuous improvement, following the Institution's prescribed quality-assurance procedures.

Specifically for the Programme, the assurance of the following is pursued:

- Training of graduates in the science and technologies of computer science.
- Transmission of knowledge so that graduates can, in the future, understand changes in technologies, tools, and systems.
- Graduates' ability to play a key role in the development and management of information systems and/or to pursue postgraduate studies.
- Development of digital, analytical, and synthetic skills, with emphasis on problem solving and lifelong learning.

The Programme of Studies is committed to its continuous review and internal evaluation, in close and ongoing cooperation with the SST's OMEA and the Institution's MODIP, as well as to the periodic updating and upgrading of its Quality Policy, in accordance with the Institution's prescribed procedures. This commitment aims at the systematic improvement of its operation, the strengthening of educational effectiveness, and compliance with the applicable quality standards.

The Programme's quality policy is published on the Programme's information webpage on the Hellenic Open University's main [site](#).